



**UNIVERSITÀ
DEGLI STUDI
FIRENZE**

Scuola di Economia
e Management

corso di laurea magistrale
**Design of sustainable tourism systems —
Progettazione dei sistemi turistici**


www.dsts.unifi.it www.economia.unifi.it

MASTER PROGRAM

Design of Sustainable Tourism Systems

Prof. Elena Pirani
elena.pirani@unifi.it
Director of the Master Program

www.dsts.unifi.it



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people
site search

official register

master program

course offering

dsts life


calendar and timetable

library



"Of all the foreign cities, Florence has certainly become my favorite. The more you live there, the more you realize you like it."

Petr Il'ic Čajkovskij



SISTUR
Società Italiana di Scienze del Turismo

news

notices

Thesis Award
promoted by Legacoop Toscana

Open day - presentation of DSTS
February 18, 2022


Scholarships & grants opportunities

S. Landini
Travel and Tourism contracts exams
january and february Landini

J. Tourres
PROSSIMO RICEVIMENTO

sol -
online
services

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official register

master program	course offering	dsts life	calendar and timetable
description	study plan	events	calendar
where we are	courses, labs and s	scientific journal	class schedule
contacts and org	stage & internship	national & intern	exams
dsts people	international mobil	organizations	
how to enrol	e-learning	useful documents	
how to graduate	student guide	international phd programs	
rules, regulations	job placement	theses	
quality of education		online and wi-fi service	
restricted area		students with disabilities	
		sport@unifi	

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only become my
you realize you

library

- students (unifi)
- university life
- erasmus students
- e-learning with moodle
- university of florence
- sol - online services

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people
site search

official register

master program	course offering	dsts life	calendar and timetable
			 <p>SISTUR Società Italiana di Scienze del Turismo</p>

"Of all the foreign cities, Florence has certainly become my favorite. The more you live there, the more you realize you like it."

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PROSSIMO RICEVIMENTO

+ newsletter

library


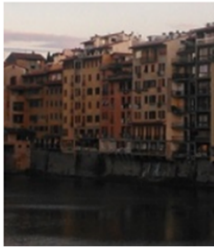

- students (unifi)
- university life
- erasmus students
- e-learning with moodle
- university of florence
- sol - online services

UNIVERSITÀ DEGLI STUDI FIRENZE Scuola di Economia e Management corso di laurea magistrale **Design of sustainable tourism systems — Progettazione dei sistemi turistici**

Study plan

The list of exams that a student has to pass before graduation

people site search

master program	course offering	dsts life	calendar and timetable
	<ul style="list-style-type: none"> study plan courses, labs & seminars stage & internship international mobility e-learning student guide job placement 		 <p>SISTUR Società Italiana di Scienze del Turismo</p>

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Study plan

The list of exams that a student has to pass before graduation

people site search

Study Plan

Before the submission (if you are enrolled in the first year) or the change (if you are enrolled in the second or higher years) of the study plan, please carefully read the instructions below. Moreover, check the list of the admitted courses depending on your Academic Year of enrollment.

Please pay attention to the deadlines and procedures for the Study Plan submission/changes.

In case of doubts, you can contact the [Study Plan tutor](#).

Deadlines, Procedures, and List of Courses

- ▶ [Submission and changes of the study plan: deadlines and procedure](#)
- ▶ [Extraordinary changes to the study plan: procedure](#)
- ▶ [Study plan for students enrolled in 2022-2023: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2021-2022: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2020-2021: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2019-2020: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2018-2019: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2017-2018: list of admitted courses \(pdf\)](#)
- ▶ [Study plan for students enrolled in 2016-2017: list of admitted courses \(pdf\)](#)

Instructions and FAQs

- ▶ [General instructions and FAQs on study plan \(download pdf file\)](#)



FIRST YEAR

- English for tourism
- French for tourism
- Spanish for tourism
- German for tourism

1

Economic history of tourism

Travel and tourism contracts

Sustainable tourism for local system
development

Demography and tourism

Agri-food economics

- Destination management
- Tourism and wine marketing
- Organization design and people
management in the tourism industry

1

FIRST YEAR

- English for tourism
- French for tourism
- Spanish for tourism
- German for tourism

1

Economic history of tourism

Travel and tourism contracts

Sustainable tourism for local system
development

Demography and tourism

Agri-food economics

- Destination management
- Tourism and wine marketing
- Organization design and people
management in the tourism industry

1

SECOND YEAR

- Statistical information systems
for tourism
- Economic statistics for tourism
- Social statistics for tourism

1

Tourism and law

- Economics and management of
agri-tourism
- Financial markets and institutions
- Food quality and culture for tourism
- New technologies and environmental
chemistry

2

Stage/lab

Optional courses (18 credits)

Final examination (thesis, 18 credits)

120 credits





Study plan

- Students are required to fill their study plan
 - during the **1st year, in November** (otherwise things can become complicated)
 - through the **on-line system** (except for some specific cases).
- For those who miss the deadline: **April**
- Only one submission/change per year.
- **Before the submission** or the change of a study plan, please carefully **read the instructions and FAQs on DSTS web site.**
- In the 2nd (or further) year, changes are possible, but only once a year.
- For **urgent changes**, and only for students who are about to graduate, an extraordinary procedure (paying a fees) is possible

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Study plan

1. Deadlines this year:

October 26 - November 21, 2022

2. The Committee check if the study plan complies with the rules, and decide to approve or not to approve.

2.1 If it is **approved**, all is OK

2.2 If it is **rejected** you are called to change it **November 30, 2022**

- For questions and doubts, check the Instructions and FAQs on the website. If you do not find the answer, you can contact the study plan tutor: **Prof. Valentina Tocchioni**

A meeting will be planned at the beginning of November.

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Study plan FAQs

Foreign language(s):

- **General rule:** you must study a foreign language different from English (two foreign languages if native English)
- The study plan must include (at least) a 9-credit exam in a language different from English and from your mother tongue. You can choose between: **French/German/Spanish** for tourism.
- You can include other language credits, English or another language, among the **labs or optional credits** (e.g., lab or 9-credit exams)
- The choice of **English as the 9-credit exam** is possible **only if** you can demonstrate to know another language (different from English) at the C1 level or higher. In this case, **you have to include also at least a 3 credit language lab** (different from English).

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Study plan FAQs

Foreign language(s):

Not-English natives without another language at C1 level		One from the list (<i>native language not allowed!</i>) French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is <u>possible</u> but not mandatory
Not-English natives with another language at C1 level (native language included) CASE 2b	option A	One from the list (<i>native language not allowed!</i>) French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is possible but not mandatory
	option B	English for tourism	+ another foreign language is <u>mandatory</u> (a 9-credits exam or at least a 3-credits lab. Not English, not mother tongue)
English natives without another language at C1 level		One from the list French for tourism Spanish for tourism German for tourism	+ another foreign language is <u>mandatory</u> (a 9-credits exam or at least a 3-credits lab. Not English, not mother tongue)
English natives with another language at C1 level		One from the list French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is <u>possible</u> but not mandatory



Study plan FAQs

Language labs (3 credits)

- **French, German and Spanish** labs: please contact the professors of the language courses for further information. You may partially attend the 9 credit course and take a final assessment.
- **English** lab is recommended if you don't choose English as a 9 credit exam.
- Language labs for **other languages** are not generally allowed. Contact prof. Cziraky for further information.

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Study plan FAQs

Italian language lab (3 credits)


- An **Italian language lab** (free of charge) is reserved for DSTS foreign students.
- To acquire the 3 credits, students have to attend and pass the **B2 level**.
- **Preparatory courses of A1-A2 and A2-B1 level** offered in the first semester: they are **not** sufficient to get credits alone.
- Students who do not know Italian should start the courses **as soon as possible**.
- **These three courses are offered each semester.**
- Check the **website** for info on registration and dates (e.g., news section).
- **After having attended the course and passed the exam**, please send the CLA certificate to english.msc@economia.unifi.it

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Study plan FAQs

18 optional credits

- 9+9, or 9+6+3, or 6+6+6
- from the DSTS exams not selected 
- from the UniFI Master Program offer. These course have to be consistent with the DSTS program.

Credits without mark (labs/stage)

- 3-credit labs and stage are not evaluated with a numerical mark. A max of 6 credits without mark can be included in the study plan (included those expected) 
- Exceptions for “extended internships” (see later)

Exams held in Italian language

- Yes, they are allowed only in the 18 free credits.

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Study abroad

- Every year UniFI opens a **selection process** (usually in January-February) giving students the possibility to attend programs in other universities
 - **within Europe:** Erasmus+ for studies program
 - **outside Europe:** extra-EU mobility for studies program.

School delegate:
prof. Francesco Guidi Bruscoli

DSTS delegate:
Prof. Daniele Vignoli

- **Important info:**
 - Only a **6-month** period abroad (one semester) is admitted.
 - **Max 30 credits** abroad
 - Only exams from **master courses** or 4/5-year courses.
 - It is strongly recommended to allocate the **optional 18 credits** to the exams abroad. Otherwise, it may be difficult to find abroad exams corresponding to the DSTS mandatory exams.
 - Choice of exams to be agreed with DSTS delegate (**learning agreement**) ¹⁶



Internships abroad

- A selection process for international internships is also offered
 - Erasmus+ for traineeship
- Selection process usually in April
- The period abroad can also take place after graduation (but application needs to be made before)
- Please check the webpage of the School of Economics and Management for all details (links also on our website)

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Stage & internships

- A period of job and training during university career training to apply and enhance skills and professionalism acquired in one's course of study
 - in accredited companies and institutions (agreement with UniFI).
 - activities consistent with the educational objectives of the degree program (objectives, activities, duration, agreed in advance).
- Internships tutor: **prof. Daria Sarti**
- Within DSTS Master Program, we offer two types of stage and internships (1 credit equals 25 working hours):
 - regular internship: 3 (or max 6) credits
 - extended internship: 12 credits

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Stage & internships

Regular internships

- Student can search on the UniFI database a company/organization for the internship
- New agreements between companies/organizations and UniFI are welcome
- 3 (or max 6) credits can be recognized (depending on the internship project previously signed by the internships tutor)

“Extended” internships


- Long and qualified internships in leading companies in the tourism sector.
- We will publish periodically selected offers for internships of 3-6 months (full-time) for which we recognize 12 credits.
- The internship activity is defined in advance by a DSTS committee and the host organization, to guarantee a high qualification and professionalism.
- Students can express their interest and apply, then the host company will select the candidate(s).

[More info on our website, in the stage& internship section](#)

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Food & wine tourism

- A **thematic track** specifically oriented to the “**Food & wine tourism**”, to deepen the theoretical and practical knowledge on the different tourism forms based on the valorization of food and wine production in all its facets.
- To participate, students have to include **specific exams** in their study plan, and they will have the possibility to be selected for an extended **internship**.
- **STUDY PLAN:** beside the mandatory exams, F&W tourism must include:
 - Destination Management, Food Quality & Culture for Tourism, Economics & Management of Agritourism, Tourism & Wine Marketing, Internship 
- **INTERNSHIP:** student can apply for an “**extended**” **internship (12 credits)** from a list of internships in leading companies operating in food and wine sectors. **Selection** (made by companies) will be approximately in January, and internships will be held in spring-autumn, depending on companies’ request.

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Miscellaneous

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D1: Offices of the School of Economics and Management + UniFI include

E2: canteen

E3: student's secretary

D10: Library

D15: Foreign students and International relations office, Computer labs

D4, D5, D6, C9: classrooms

Edifici Polo Scienze Sociali

Parco

Uffici - Parcheggio Sotterraneo

Area Commerciale

Via Fortanini

di Novoli

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Students ID (matricola), e-mail, badge

- After the enrolment, you receive:
 - a student number (ID) and a password uniquely identifying you, and needed to access the **online services** of UNIFI (e.g., to register for exams, to check your career situation, to ask for scholarship, ...)
 - a badge for accessing the services reserved to UNIFI students (libraries, canteen, sports, etc.)
 - an e-mail address: name.surname@stud.unifi.it
- **REMEMBER TO CHECK PERIODICALLY YOUR STUDENT E-MAIL!**

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BASIC RULES for student-professor communications

- If you need some information, **first check the website**
- Identify the correct person to address your question
- If you write to 2 or more professors, use the cc functions
- **If you need to contact a professor:**
 - use your institutional e-mail address
 - specify your name, ID number, and the course you are referring to
 - always indicate a meaningful subject in your e-mail
 - clearly explain your problem or question
- Do not expect immediate response (2-3 days is a normal time) and do not ask for urgent questions last minute (e.g., the day of the deadline)
- Avoid to write during the week-end (and especially do not expect a prompt answer!)

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UNIVERSITÀ DEGLI STUDI FIRENZE Scuola di Economia e Management corso di laurea magistrale **Design of sustainable tourism systems — Progettazione dei sistemi turistici**

ONLINE SERVICES

CERCA NEL SITO CERCACHI **SERVIZI ONLINE** ITA | ENG

DIPARTIMENTI SCUOLE

ATENE0 DIDATTICA RICERCA TERZA MISSIONE INTERNAZIONALIZZAZIONE

ORIENTAMENTO ISCRIZIONI **SERVIZI AGLI STUDENTI** VIVERE L'UNIVERSITÀ UNIFI COMUNICA

agenda

venerdì 5 novembre
Iscrizione agli anni successivi al primo: scadenza prima rata delle tasse universitarie

UNIVERSITÀ DEGLI STUDI FIRENZE Scuola di Economia e Management corso di laurea magistrale **Design of sustainable tourism systems — Progettazione dei sistemi turistici**

Dipartimenti
Manifesto degli Studi
Piattaforma e-learning
Corsi di formazione SIAF
Statistiche servizi online
Servizi recenti e in sviluppo
Servizi federazione IDEM

Futuri Studenti Studenti Iscritti Laureati

Studenti Iscritti

Applicativo Gestione Carriera Studente

Accedi a GCS ⇒ sp1d

Funzionalità:

- Consultazione dati studente (libretto, iscrizioni)
Il libretto presente all'interno della consultazione dei dati personali mostra l'elenco degli esami sostenuti e sostenibili in base al piano di studio. Per qualsiasi problema contattare la propria segreteria studenti.
- Modifica dei dati anagrafici, email personale, inserimento iban per rimborsi autonomia da parte degli studenti
- Pubblicazione di tutti i debiti studenti in formato MAV e, a partire dagli addebiti emessi dal 11 dicembre 2018, pagamenti telematici con PagoPa (carte e home banking).
Sono disponibili i bollettini MAV della prima rata 2019/2020.
- Inserimento della dichiarazione di invalidità DSA che consente di applicare l'esonero dalle tasse di iscrizione agli aventi diritto
- Rilascio via web delle autocertificazioni studenti basate su atti di carriera depositati nel sistema di gestione
- Immatricolazioni online senza consegna della domanda cartacea anche per corsi a numero programmato
- Abbreviazioni di corso
- Immatricolazione online per master, PF24 e corsi di formazione per educatori
- Iscrizione a corsi singoli online
- Passaggi di corso online
Servizio per la presentazione della domanda di passaggio di corso [consulta la Guida](#).
- Trasferimenti online in entrata e in uscita
- Iscrizione agli esami e alle prove di verifica intermedie
Servizi per la prenotazione e la presa visione degli esiti degli esami.
È possibile [consultare la bacheca appelli](#) ad accesso libero (senza autenticazione).
- Inserimento allegati carriera richiesti dagli uffici
- Compilazione questionari compresa la valutazione della didattica
 - Rilevazione sulla Valutazione dei Servizi offerti agli studenti
Questionario di valutazione dei Servizi (aule didattiche, laboratori tecnico-informatici, punti immatricolazione, segreteria studenti e call/mail center) nell'ambito delle politiche di innalzamento della qualità degli interventi a favore degli Studenti.
 - Questionari per la valutazione della didattica
Dopo l'autenticazione aprire il menu in alto a destra e scegliere la voce "Questionari"
 - Indagine Sportiva—Gis
- Piani di studio
La procedura per la compilazione dei piani di studio è attivata per i Corsi di Studio, per i corsi di immatricolazione e nei

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IMPORTANT INFORMATION ON MASTER THESIS

- The final work to graduate is a Master thesis.
- On our website (www.dsts.unifi.it > **DSTS Life** > **Theses**) you can find some brief notes to have **general insights on how to prepare a Master thesis** and organize your work
 - What is a master thesis
 - Basic steps for writing a master thesis
 - Relationship student-supervisor and good practices
 - Plagiarism and mandatory declaration to include in the thesis

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Quality of education: students' teaching evaluation

- Before register for an exam, students are asked to **fill the "evaluation questionnaire" of the course.**
- Various questions about general organization of the course, materials, clarity and helpfulness of the teacher, interest for the subject.
- These evaluations are important for us. We analyze data **to assess the quality of our courses, and to improve!**
- You can check students' evaluation for each year on DSTS website

The screenshot shows the website interface for 'Students' teaching evaluation'. It features a navigation bar with 'master program', 'course offering', 'dsts life', and 'calenda'. The main content area has a breadcrumb trail: 'Home page > Master Program > Quality of education > Students' teaching e'. The page title is 'Students' teaching evaluation'. Below the title, there is a paragraph explaining that the evaluation takes place by filling in a series of on-line questionnaires. It also provides a link to 'Fill the questionnaire' and a list of evaluation reports for 'Academic Year 2021/22' and 'Academic Year 2019/20'.


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ONLINE LEARNING RESOURCES: MOODLE Platform

<https://e-l.unifi.it>


 The screenshot shows the Moodle platform interface. At the top, there is a search bar with the text "Cerca corsi". Below it, a banner features an illustration of a person presenting at a screen, with the text "Corsi di Laurea e Post Laurea" and "WEBINAR FORMATIVI DOCENTI PER LA DIDATTICA Dal 1° Settembre, nuovo ciclo del primo semestre 2022-23". At the bottom, there are three navigation buttons: "Corsi di Laurea" (with a green triangle), "Corsi Post Laurea" (with a red triangle), and "ABC Didattica con Moodle" (with an orange triangle).

Corsi di Laurea
 Accedi agli insegnamenti dei Corsi di laurea

Corsi Post Laurea
 Accedi a Dottorati di ricerca, Scuole di

ABC Didattica con Moodle


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ONLINE LEARNING RESOURCES: MOODLE Platform

<https://e-l.unifi.it>

Laurea Magistrale in Design of Sustainable Tourism Systems - Progettazione dei Sistemi Turistici

[Home](#) > [Corsi](#) > [Corsi di Laurea Triennale e Corsi di Laurea Magistrali](#) > [Scuola di Economia e Management](#) > [Anno Accademico 2022-2023](#) > [Laurea Magistrale in Design of Sustainable Tourism Systems - Progettazione dei Sistemi Turistici](#)

Laurea Magistrale in Design of Sustainable Tourism Systems - Progettazione dei Sistemi Turistici - Dipartimento di Statistica, Informatica, Applicazioni "G. Parenti" (DISA)

- B019349 (B205) - ECONOMIC HISTORY OF TOURISM 2022-2023
 Docente: GUIDI BRUSCOLI FRANCESCO
 Anno accademico: 2022-2023
 Semestre / Annualtà: Primo Semestre
- B021366 (B205) - DESTINATION MANAGEMENT 2022-2023
 Docente: ROSATI MASIMO
 Anno accademico: 2022-2023
 Semestre / Annualtà: Primo Semestre
- B026787 (B205) - FOOD QUALITY AND CULTURE FOR TOURISM 2022-2023
 Docente: PINELLI PATRIZIA
 Anno accademico: 2022-2023
 Semestre / Annualtà: Primo Semestre
- B028002 (B205) - ENGLISH FOR TOURISM 2022-2023
 Docente: CZIRAKY ILONA VICTORIA
 Anno accademico: 2022-2023
 Semestre / Annualtà: Primo Semestre
- B028003 (B205) - FRENCH FOR TOURISM 2022-2023



UNIFI LIBRARIES

- <http://www.sba.unifi.it/changelang-eng.html>



Social Sciences Library



TO CONTACT US

- Director of the Master Program
Prof. Elena Pirani – elena.pirani@unifi.it
- Admissions & incoming students orientation
Prof. Francesca Giambona – francesca.giambona@unifi.it
Prof. Benedetto Rocchi – benedetto.rocchi@unifi.it
- Study plan
Dott. Valentina Tocchioni – valentina.tocchioni@unifi.it
- International exchange and Erasmus
Prof. Daniele Vignoli – daniele.vignoli@unifi.it
- Internships and job-placement activities
Prof. Daria Sarti – daria.sarti@unifi.it
- Student Academic Offices
DSTS Secretary Office: english.msc@economia.unifi.it
Student Office: segreteriastudenti.novoli@unifi.it
International relations office: internationaldesk@unifi.it

DSTS WEBSITE
> Master Program
> Contacts and Organization
> Contacts

