www.dsts.unifi.it www.economia.unifi.it

MASTER PROGRAM

Design of Sustainable Tourism Systems

(Classe di laurea LM-49)

Prof. Laura Grassini
laura.grassini@unifi.it

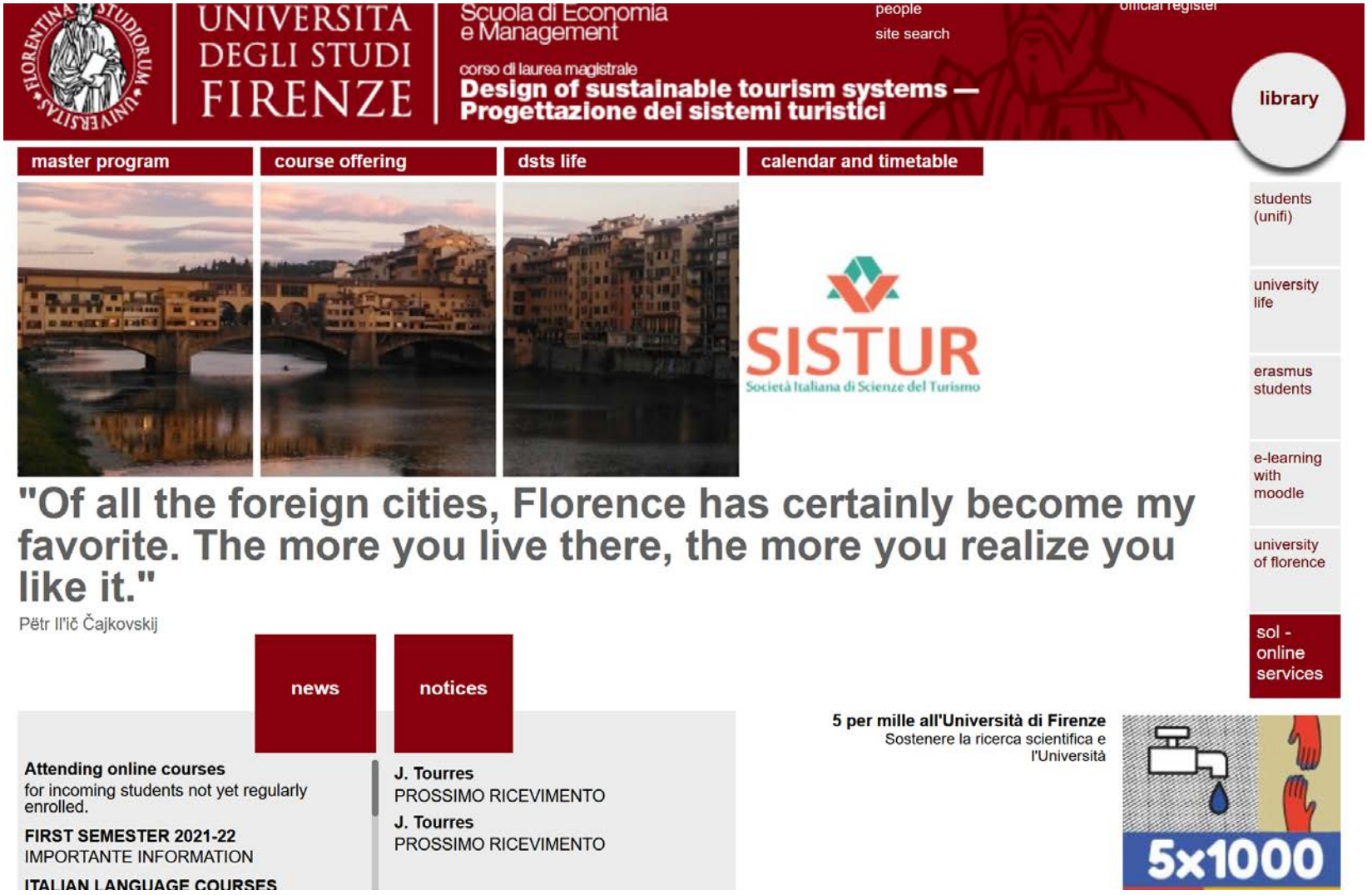
The **School of Economics and Management** is at **Polo di Novoli (Social sciences)**
Via delle Pandette 32, Firenze
Office: D1, 1st floor

CLASSROOMS
D4, D5, D6, D15

Foreign students office, International relations, Labs (D15), Library

POLO DI NOVOLI

WEB SITE : www.dsts.unifi.it



Study Plan

Study Plan steps

1. Fill in the study plan on the web platform
2. The Committee check that the study plan meets all requirements. The study plan may be approved or not approved.

   2.1 If it is approved, all is OK and you have to pass the exams indicated

   2.2 If it is rejected you are called to change it

   To clarify any questions about your program you may meet tutors (face-to-face or remotely). At the appropriate time, special meetings are planned for that.

Study Plan

- Students are required to fill their study plan
  - during the **1st year, in November** (otherwise things can become complicated)
  - through the **on-line system** (except for some specific cases).
  - For those who miss the deadline: **April**
  - but only one submission/change per year.
- Before the submission or the change of a study plan, please carefully **read the instructions and FAQs on the web site**.
- In the 2nd (or further) year changes are possible, but only once a year.
- For **urgent changes**, and only for students who are about to graduate, an extraordinary procedure (paying a fees) is possible

UNIVERSITÀ DEGLI STUDI FIRENZE

Scuola di Economia e Management

corso di laurea magistrale

Design of sustainable tourism systems — Progettazione dei sistemi turistici

Study Plan

UNIVERSITÀ DEGLI STUDI FIRENZE

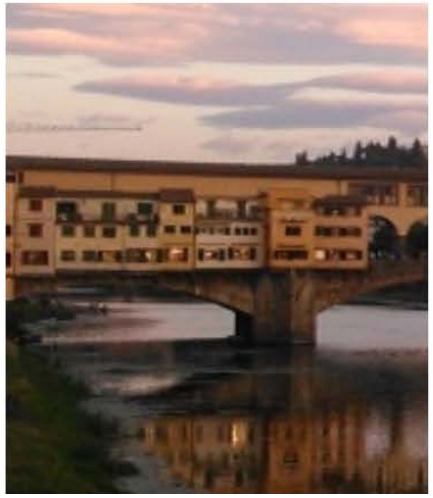
Scuola di Economia e Management

corso di laurea magistrale

Design of sustainable tourism systems — Progettazione dei sistemi turistici

Find people, subjects...

master program | **course offering** | **dsts life** | **calendar and timetable**



- study plan
- courses, labs and seminars
- internship and job placement
- international mobility
- e-learning
- student guide

SISTUR

Società Italiana di Scienze del Turismo

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Study Plan

Study Plan

Before the submission (if you are enrolled in the first year) or the change (if your are enrolled in the second or higher years) of the study plan, please carefully read the instructions below. Moreover, check the list of the admitted courses depending on your Academic Year of enrollment.

Please pay attention to the deadlines and procedures for the Study Plan submission/changes.

In case of doubts, you can contact the Study Plan tutors.

Deadlines, Procedures, and List of Courses

- Submission of the study plan: deadlines and procedure
- Changes to the study plan: procedure
- Study plan for students enrolled in **2021-2022**: list of admitted courses (pdf)
- Study plan for students enrolled in **2020-2021**: list of admitted courses (pdf)
- Study plan for students enrolled in **2019-2020**: list of admitted courses (pdf)
- Study plan for students enrolled in **2018-2019**: list of admitted courses (pdf)
- Study plan for students enrolled in **2017-2018**: list of admitted courses (pdf)
- Study plan for students enrolled in **2016-2017**: list of admitted courses (pdf)

Instructions and FAQS

- General instructions and FAQs on study plan (download pdf file)

Check our website:
course offering ➔
study plan

	Course	Semester	credits
First year	*Choose **one** from* (^): English for tourism French for tourism Spanish for tourism German for tourism	 1st 1st 1st 1st	9
	Economic history of tourism	1st	9
	Travel and tourism contracts	2nd	9
	Sustainable tourism for local system development	2nd	6
	Demography and tourism	1st	6
	Agri-food economics	2nd	6
	*Choose **one** from:* Destination management Tourism and wine marketing Organization design and people management in the tourism industry	 1st 2nd 2nd	9

(^) Specific restrictions are applied for this choice. Please see the FAQs on the website for details.

First year

- The exams of the first year are almost all mandatory
- 1st semester:
  - One exam of foreign language (9 credits) ➔ you can choose the language, under some restrictions
  - Economic history of tourism (9 cred.), Demography and tourism (6 cred.)
  - Destination management (**OR** Tourism and wine marketing; *but only after destination management*) **OR** Organization design and people management in the tourism industry (9 cred.) ➔ attention, some are in the 1st, other in the 2nd semester
- 2nd semester:
  - Travel and tourism contracts (9 cred.); Sustainable tourism for local system development (6 cred.); Agri-food economics (6 cred.)
- You may also attend any future exam (e.g., Data Analysis Lab, 3 cred.) and language courses

	Course	Semester	credits
Second year	*Choose **one** from:* Statistical information systems for tourism Economic statistics for tourism Social statistics for tourism	 2nd 1st 1st	9
	Tourism and law	2nd	6
	*Choose **two** from:* Economics and management of agritourism Financial markets and institutions Food quality and culture for tourism New technologies and environmental chemistry	 2nd 2nd 1st 1st	12
	*Choose **one** from:* Stage Foreign language lab (*) Data analysis lab Laboratory	 --- 	3
	Optional courses	---	18
	Final examination (thesis)	---	18

(*) Possible choices: Foreign language lab of English, French, German, Spanish), Italian

Second year

- Tourism and law (6 cred., in the 2nd sem.) is mandatory
- You have to choose a 9-credit exam in the "statistical group" (Statistical information systems for tourism; Economic statistics for tourism; Social statistics for tourism)
- You have to choose two 6-credit exams between: Economics and management of agri-tourism; Financial markets and institutions; Food quality and culture for tourism; New technologies and environmental chemistry.
- Attention: some lectures are in the 1st, other in the 2nd semester
- You have to choose 18 credits (e.g., 9+9, or 9+6+3, or 6+6+6) ➔ see later in the slides
- You have to choose a 3 credit lab

Study plan FAQs

Foreign language(s):

- General rule: you must study a foreign language different from English (two foreign languages if native English)
- The study plan must include (at least) a 9-credit exam in a language different from English and from your mother tongue.
- You can choose between: French/German/Spanish for tourism. Then you can include other language credits (e.g., lab or 9-credit exams in the optional credits)
- The choice of English as the 9-credit exam is possible **only if** you can demonstrate to know another language (different from English) at the C1 level or higher. In this case, you have to include also at least a 3 credit language lab (different from English).

Study plan FAQs

Foreign language(s):

Not-English natives *without* another language at C1 level		***One from the list*** *(native language not allowed!)* French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is possible but not mandatory
Not-English natives *with* another language at C1 level (native language included) CASE 2b	**option A**	***One from the list*** *(native language not allowed!)* French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is possible but not mandatory
	option B	English for tourism	+ another foreign language is mandatory (a 9-credits exam or at least a 3-credits lab. Not English, not mother tongue)
English natives *without* another language at C1 level		***One from the list*** French for tourism Spanish for tourism German for tourism	+ another foreign language is mandatory (a 9-credits exam or at least a 3-credits lab. Not English, not mother tongue)
English natives *with* another language at C1 level		***One from the list*** French for tourism Spanish for tourism German for tourism	Another language (lab or 9-credits exam) is possible but not mandatory

Study plan FAQs

Language labs (3 credits)

- **French**, **German** and **Spanish** labs: please contact the professors of the language courses for further information. You may partially attend the 9 credit course and take a final assessment.
- The **English** laboratory is strongly recommended if you do not choose English as a 9 credits exam.
- There may be also **labs** at the **University Language Centre: CLA.** For CLA , contact prof. Ilona Cziraky.
- Language labs for **other languages** are not generally allowed. Contact prof. Ilona Cziraky for further information.
- A fee may be required for CLA labs.

Courses of Italian language

- An **Italian language lab** (free of charge) is reserved for DSTS foreign students.
- To acquire the 3 credits, students have to attend and pass the **B1/B2 level** course.
- For students who do not possess an Italian language basis, we also offer **A1-A2 and an A2-B1 Italian language labs** in the first semester: they are **preparatory courses** and are not sufficient to get credits alone.
- Students who do not know Italian should start the courses **as soon as possible**.
- Check the **website** for info on registration and dates.

  Next planned courses:

  https://www.cla.unifi.it/upload/sub/italiano/access_italiano.pdf

Study plan FAQs

18 optional credits

- from the DSTS exams not selected or mandatory
- from the UniFI Master Program offer. These course have to be congruent with the DSTS program.

Stage

- A max of 6 credits as stage can be included

Credits without mark

- Some courses (3 cfu ones: labs, stage) are not evaluated with a numerical mark. A max of 6 credits without mark can be included in the study plan (included those expected)

Exams held in Italian language

- Yes, they are allowed only in the 18 free credits.

Study plan FAQs

- For other questions, please check the Instructions and FAQs documents on the website, and if you do not find the answer, please contact the study plan tutors:
  - Prof. Elena Pirani: elena.pirani@unifi.it
  - Prof. Laura Grassini: laura.grassini@unifi.t

Study Abroad, Exchange and Erasmus

School delegate:
prof. Francesco Guidi Bruscoli
DSTS delegate:
Prof. Daniele Vignoli

Three options

Study abroad, UE (Erasmus +)

- Selection process usually in January-February

Study abroad, extra-UE

- Selection process usually in January-February

Traineeship (Erasmus +)

- Selection process usually in April
- The period abroad can also take place after graduation (but application needs to be made before)

- https://www.economia.unifi.it/ls-20-international.html

Study in UE or extra-UE

- One semester (max 30 credits/ects)
- Choice of exams to be agreed with DSTS delegate
  - Prof. Daniele Vignoli
    Email: daniele.vignoli@unifi.it

It is **strongly recommended** to allocate the optional 18 credits to the exams abroad. Otherwise, it may be difficult to find abroad the exams corresponding , for example, the compulsory exams.
(*) *CFU: credits*

Miscellaneous

- **Student ID, PW and badge**

- After the enrolment, you receive:
  - a student number (ID) and a password for accessing the web services of UNIFI;
  - a badge for accessing the services reserved to UNIFI students (libraries, canteen, sports, etc.)

- **STUDENT E-MAIL**

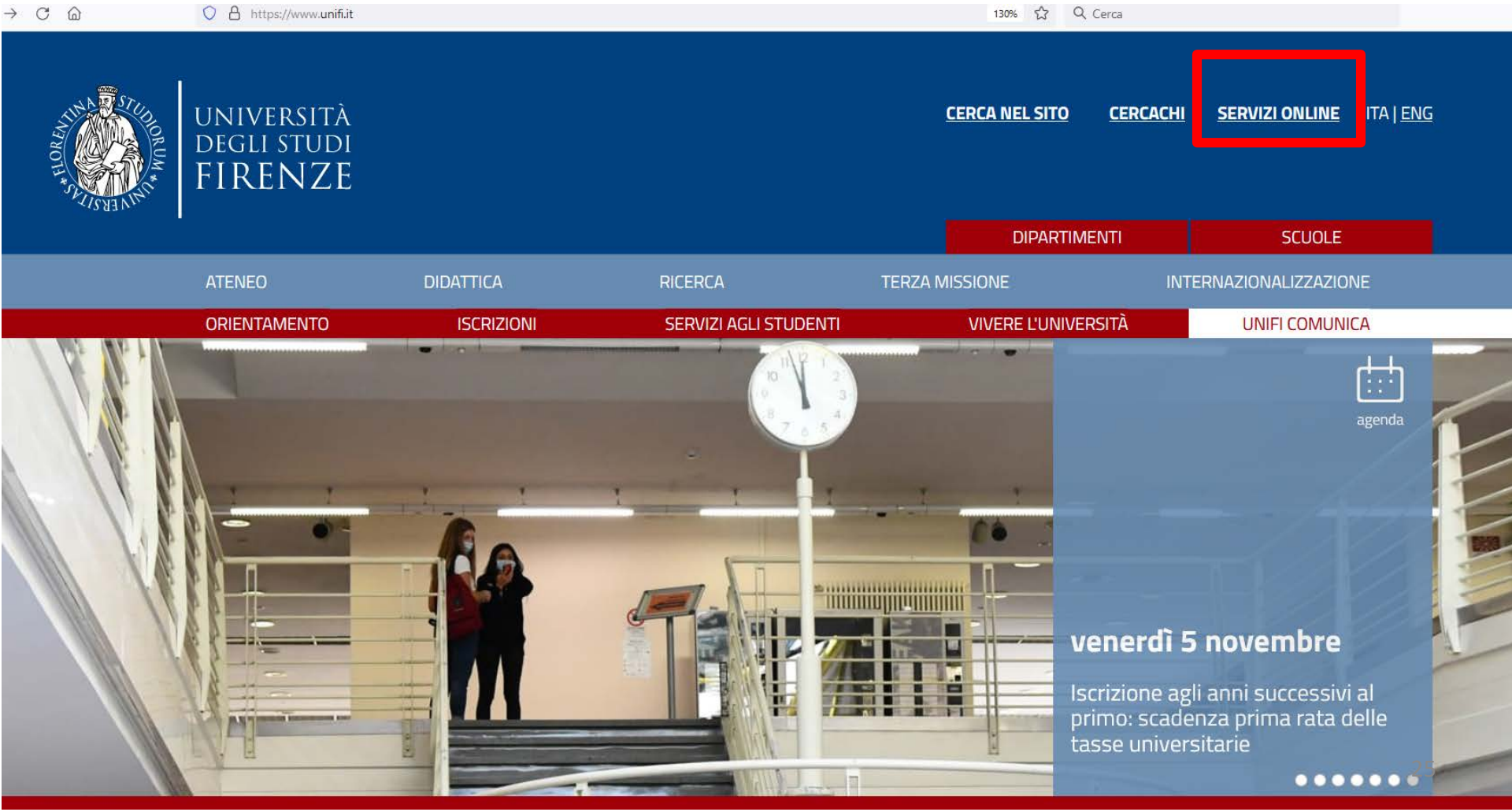
name.surname@stud.unifi.it

If there are two John Smith:

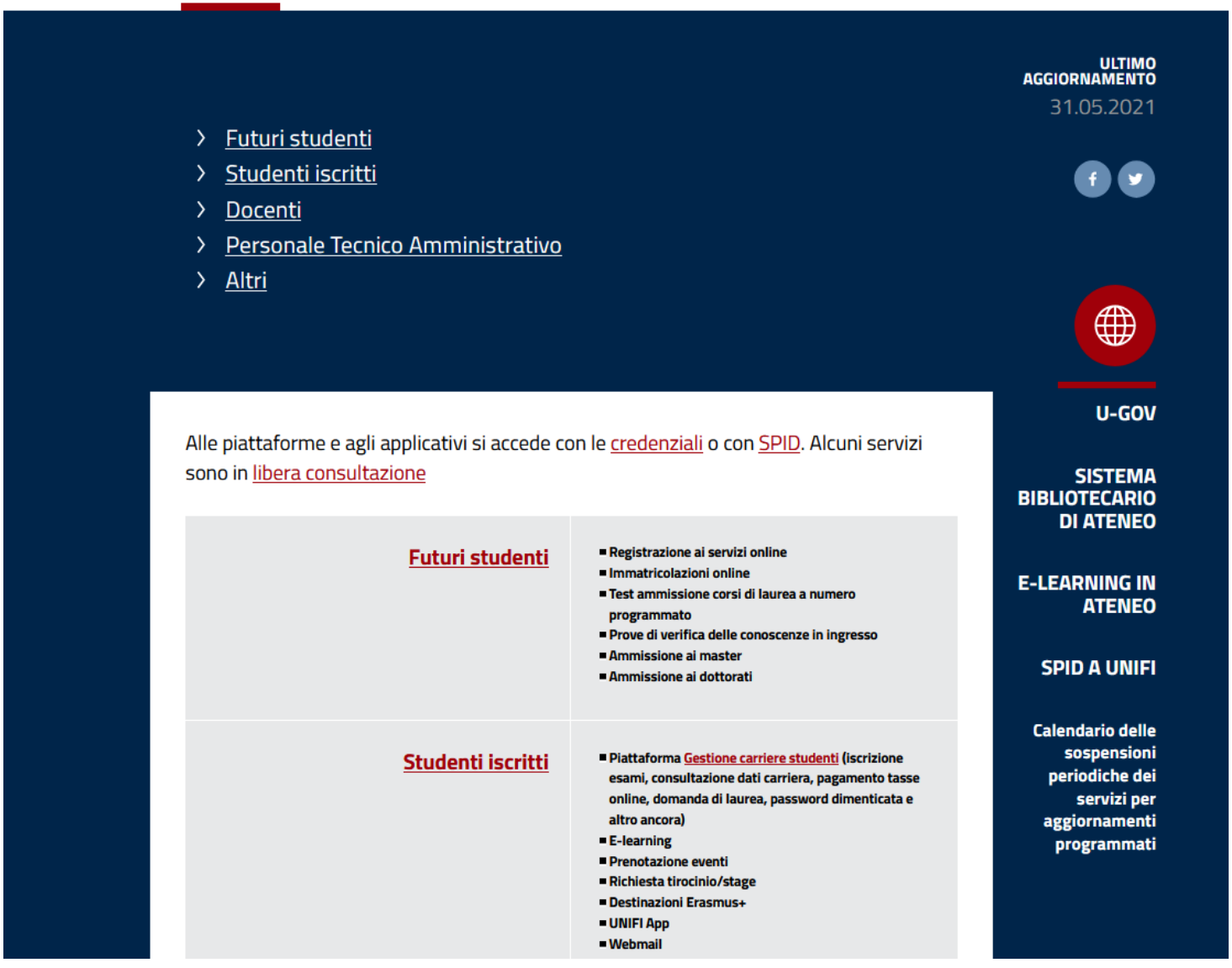
- john.smith@stud.unifi.it
- john.smith1@stud.unifi.it

- **REMEMBER TO CHECK YOUR STUDENT E-MAIL!!**
- If you need to contact a professor, you have to use your institutional e-mail address, and always remember to specify your name, ID number, and the course you are referring to.

ONLINE SERVICES



Servizi online



ULTIMO AGGIORNAMENTO
31.05.2021

- Futuri studenti
- Studenti iscritti
- Docenti
- Personale Tecnico Amministrativo
- Altri

Alle piattaforme e agli applicativi si accede con le credenziali o con SPID. Alcuni servizi sono in libera consultazione

Futuri studenti	▪ Registrazione ai servizi online ▪ Immatricolazioni online ▪ Test ammissione corsi di laurea a numero programmato ▪ Prove di verifica delle conoscenze in ingresso ▪ Ammissione ai master ▪ Ammissione ai dottorati
Studenti iscritti	▪ Piattaforma Gestione carriere studenti (iscrizione esami, consultazione dati carriera, pagamento tasse online, domanda di laurea, password dimenticata e altro ancora) ▪ E-learning ▪ Prenotazione eventi ▪ Richiesta tirocinio/stage ▪ Destinazioni Erasmus+ ▪ UNIFI App ▪ Webmail

U-GOV

SISTEMA BIBLIOTECARIO DI ATENEO

E-LEARNING IN ATENEO

SPID A UNIFI

Calendario delle sospensioni periodiche dei servizi per aggiornamenti programmati

Dipartimenti
Manifesto degli Studi
Piattaforma e-learning
Corsi di formazione SIAF
Statistiche servizi online
Servizi recenti e in sviluppo
Servizi federazione IDEM

Futuri Studenti

Studenti Iscritti

Laureati

Studenti Iscritti

Applicativo Gestione Carriera Studente

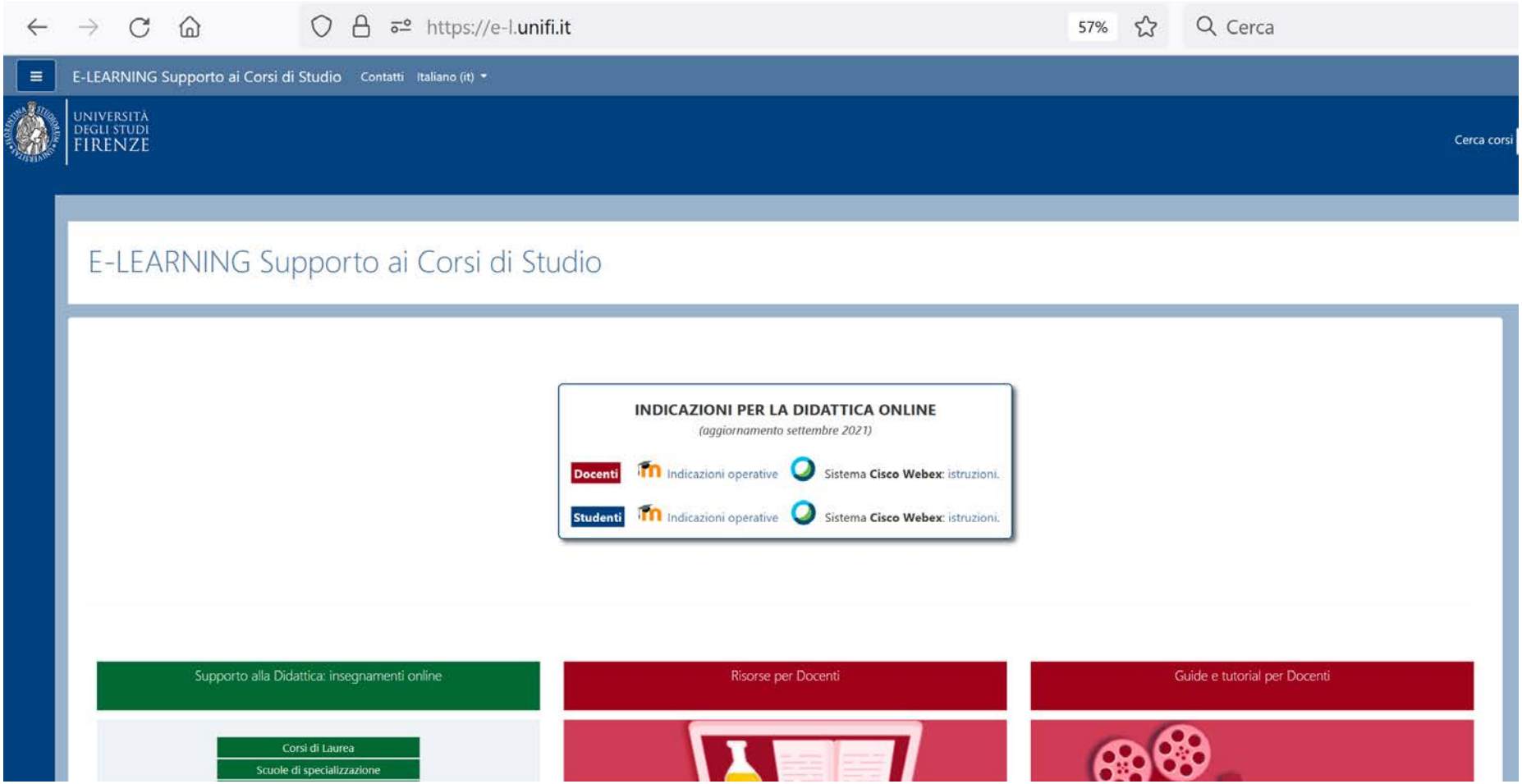
Accedi a GCS ⇒ sp:d

Funzionalità:

- **Consultazione dati studente (libretto, iscrizioni)**
  Il libretto presente all'interno della consultazione dei dati personali mostra l'elenco degli esami sostenuti e sostenibili in base al piano di studio Per qualsiasi problema contattare la propria segreteria studenti.
- **Modifica dei dati anagrafici, email personale, inserimento iban per rimborsi autonoma da parte degli studenti**
- **Pubblicazione di tutti i debiti studenti in formato MAV e, a partire dagli addebiti emessi dal 11 dicembre 2018, pagamenti telematici con PagoPa (carte e home banking)**
  Sono disponibili i bollettini MAV della **prima rata** 2019/2020.
- **Inserimento della dichiarazione di invalidità/DSA che consente di applicare l'esonero dalle tasse di iscrizione agli aventi diritto**
- **Rilascio via web delle autocertificazioni studenti basate su atti di carriera depositati nel sistema di gestione**
- **Immatricolazioni online senza consegna della domanda cartacea anche per corsi a numero programmato**
- **Abbreviazioni di corso**
- **Immatricolazione online per master, PF24 e corsi di formazione per educatori**
- **Iscrizione a corsi singoli online**
- **Passaggi di corso online**
  Servizio per la presentazione della domanda di passaggio di corso consulta la Guida.
- **Trasferimenti online in entrata e in uscita**
- **Iscrizione agli esami e alle prove di verifica intermedie**
  Servizi per la prenotazione e la presa visione degli esiti degli esami.
  È possibile consultare la bacheca appelli ad accesso libero (senza autenticazione).
- **Inserimento allegati carriera richiesti dagli uffici**
- **Compilazione questionari compresa la valutazione della didattica**
  - **Rilevazione sulla Valutazione dei Servizi offerti agli studenti**
    Questionario di valutazione dei Servizi (aule didattiche, laboratori tecnico/informatici, punti immatricolazione, segreterie studenti e call/mail center) nell'ambito delle politiche di innalzamento della qualità degli interventi a favore degli Studenti.
  - **Questionari per la valutazione della didattica**
    Dopo l'autenticazione aprire il menu in alto a destra e scegliere la voce "Questionari"
  - Indagine Sportiva – Cus
- **Piani di studio**
  La procedura per la compilazione dei piani di studio è attivata per i Corsi di Studio, per le coorti di immatricolazione e nei

ONLINE LEARNING RESOURCES: MOODLE Platform

https://e-l.unifi.it



UNIFI LIBRARIES

- http://www.sba.unifi.it/changelang-eng.html

Social Sciences Library

IMPORTANT INFORMATION ON MASTER THESIS

- The final work to graduate is a Master thesis.
- On our website (www.dsts.unifi.it > DSTS Life > Theses) you can find some brief notes to have general insights on how to prepare a Master thesis and organize your work
  - What is a master thesis
  - Basic steps for writing a master thesis
  - Relationship student-supervisor and good practices
  - Plagiarism and mandatory declaration to include in the thesis

Quality of education: students' teaching evaluation

UNIVERSITÀ DEGLI STUDI FIRENZE
corso di laurea magistrale
Design of sustainable tourism systems — Progettazione dei sistemi turistici

home page

Description
Where we are
Contacts and Organization
DSTS people
How to enrol
How to graduate
Rules, Regulations & Forms
Quality of education
Self-evaluation of course quality
Students' teaching evaluation
Students satisfaction and placement (AlmaLaurea)
UniversItaly
Restricted area

Students' teaching evaluation

Students' teaching evaluation takes place by filling in a series of on-line questionnaires developed by the Research Grou Evaluation and Monitoring of Policies and Services of the University of Florence (Valmon, external link, in Italian).

- You can take a look of the teaching evaluation expressed by UniFI students:
  - DSTS students' courses evaluation at a glance (pdf, Academic Year 2016/17)
  - look for a UniFI course in the Valmon database (in Italian)

Fill the questionnaire (UniFi link, in Italian: go to the section "Questionari di valutazione")

Useful UniFI links

- What is it? (UniFi link, in Italian)
- How to fill the online questionnaire? (UniFi link, in Italian)

CONTACTS

Director of the Master Program
Prof. Laura Grassini
Email: laura.grassini@unifi.it

Vice-Director of the Master Program
Prof. Elena Pirani
Email: elena.pirani@unifi.it

Quality of Education
Prof. Francesca Giambona
Email: Francesca.giambona@unifi.it

CONTACTS

Study plan

Prof. Laura Grassini
Email: laura.grassini@unifi.it
Prof. Elena Pirani
Email: elena.pirani@unifi.it

Learning agreement, international relations and Erasmus

Prof. Daniele Vignoli
Email: daniele.vignoli@unifi.it

Internships and job-placement activities

Prof. Benedetto Rocchi
Email: Benedetto.rocchi@unifi.it

CONTACTS

Student office (UniFI webpages)

segreteriastudenti.novoli@unifi.it

ITA: https://www.unifi.it/p567.html#accesso_segreterie

ENG: https://www.unifi.it/index.php?module=CMpro&func=viewpage&pageid=10837&newlang=eng#admin

International desk (UniFI webpages)

ITA: https://www.unifi.it/cmpro-v-p-567.html#studente_straniero

ENG: https://www.unifi.it/vp-10924-international-desk.html

Student Administration Offices (UniFI webpage)

ENG: https://www.unifi.it/index.php?module=CMpro&func=viewpage&pageid=10837&newlang=eng

How to get in contact with a professor

- http://www.unifi.it
- Write the person's surname in the website search engine
- Click on the person's name which appears
- Visit the person's page where you will find all the information (courses, office hours and special messages).
- For any information with the professor, please write an email:
  - using your institutional email address
  - indicating master program, year of enrolment, ID number
  - clearly explaining your question.

THANK
YOU
GRACIAS
ARIGATO
SHUKURIA
BOLZÏN
MERCI
BÏYAN
SHUKRIA
TINGKI
DANKSCHEEN
YAQHANYELAY
TASHAKKUR ATU
SUKSAMA
EKHMET
GRAZIE
MEHRBANI
PALDIES
MAAKE
KOMAPSUMNIDA
JUSPAXAR
GOZAIMASHITA
EFCHARISTO